Contracting for New Equipment

or The Philosophy of Acquisition

Dan Dender, NIST Center for Neutron Research American Conference on Neutron Scattering June 9, 2004

Genesis of This Talk

Expert: n., Someone that has made all possible mistakes within a narrowly defined field of interest.

This talk is derived from the following:

- @ discussions with Paul Brand, NCNR
- discussions with Tamara Grinspon, NIST Acquisition Assistance Division (Procurement)
- Contracting Officer Technical Representative training course
- going through the ratification process

The Way Equipment Contracts Have Often Been Done

- Premise: The Procurement division is an obstacle.
 - they slow things down
 - go you are forced to go with the lowest bidder
 - we know who we want to buy from
- Strategy: Get around their rules.
 - write a sole source justification because that will be quicker
 - write specifications so that it is essentially a sole source procurement

The Way Equipment Contracts Have Often Been Done

- @ Execution: Push the award through.
 - Scanty Statement of Work submitted.
 - Convince the contracting officer everything is straightforward, maybe even urgent.
 - Technical evaluation is hastily written.
- Result: Acquisition complete.
 - Whatever is delivered will be accepted.
 - Shortcomings are swallowed as the cost of doing business.

The Way Equipment Contracts Have Often Been Done Problems with this approach

- Premise: Procurement is there for guidance, structure, and your protection.
- Strategy: Sole source takes as long to process as any other approach, is hard to justify, and is open to protest.

Execution:

- World is notified of intent to sole-source.
- Statement of work defines the contracting relationship, for better or worse.

Results:

- Cost is likely higher.
- © Controls not present in contract.
- Contracting officer cannot be an ally.

Advised Approach

- Work from a performance standpoint to derive specifications.
- Do thorough market research to promote competition.
- Readjust specifications if necessary based on market research and requirements.
- © Contact Procurement department/division early, before submission of any paperwork.
- Be honest, brutally honest, with Procurement.
- Prepare a complete Statement of Work.
- Provide incentives to the vendor in the contract.
- Buy a complete system if possible to make the vendor a full partner.
- Always go for best value, not lowest price.

Advised Approach

- Disadvantages
 - more paperwork, more work up front
 - o procurement will take longer
 - less standardization?
- Advantages
 - lower price
 - @ different, maybe better, solutions
 - greater involvement with vendors & Procurement
 - contract protection
 - contracts can provide for future needs without extra work

Case Studies

- - Needed reliable, low maintenance low temperature capability
 - 5 Followed rules outlined including market research
 - Surprised during solicitation phase by completely different approach
 - Award went to best technical approach
- Superconducting magnet delivery
 - Initially delayed years due to world-wide magnet wire shortage
 - Underwent major re-design without notification to contracting officer
 - Requested delivery before system met all performance specifications
 - Signed off for payment before noticing problems
 - Contracting officer negotiated free repair, spare sample stick, and mended relationship with vendor

Our Present Needs/Desires

- Partner with other institutions for achieving similar goals
 - odone properly, vendors should benefit as well
- Pursue research projects through contracting
 - must have Procurement on board for this
- Examples of current projects
 - User-friendly radiation shield mounting scheme for 10-800 K
 - Adiabatic demagnetization refrigerator, cryogen free
 - Fast exchange sample changer (like FERNS, but different)
 - Sample exchanger for many samples (ESRF robot picker)
 - Neutron friendly mirror furnace